Facility Department Survey Spring 2013

In an effort to better understand the expectations and needs of students, staff and visitors in each building, we are asking you to fill out a brief survey. As most of you are aware over the last several years there have been significant reductions in this departments staffing in support of the economic needs of the district. We feel it is important to provide a quality service while managing the constraints the department has worked through. To that end it will be very helpful if you would take a few minutes to help guide us in understanding your needs and expectations, while we provide the basics of a clean, safe and efficient operation.

Thank you in advance for your suggestions and response

1) What is the most important cleaning operation we perform in your area

2) Are we responsive to your requests and how can we better communicate with you

3) What minor change could we make that would improve how we service your space
 4) Would you please rate in order of importance to you, our cleaning, by putting a number next to the item a. Floors b. Table/Desk tops c. Bathrooms d. Trash e. Lights f. Blackboards g. Computer area h. Other
 5) Please rate how promptly we respond to work requests submitted thru Que Center. a. 1 day b. 2-5 days c. Over 5 days
6) How can we better respond to your questions or concerns Thank you for your continued support, Your Maintenance Staff